ENVIRONMENT · A5 NATURE & FOOD · ATTRIBUTE ENV-23

Low-carbon mobility

What the hotel does to help guests and staff travel with less pollution: charging points for electric cars, bicycles, public-transport information, shared staff transport.

HOW OFTEN	EVIDENCE	ENTERED BY	TYPE
When it changes	Photos	The property	In place or not

Why it matters

Travel to and around a destination is a large part of tourism's climate impact, and cars add noise and dirty air locally. A hotel cannot control how guests arrive, but it can make cleaner choices easy.

How to do better

- Give guests clear, current public-transport and walking information before they arrive and at reception.
- Offer bicycles or a partnership with a local hire shop.
- Install electric-vehicle charging if guests drive to you.
- Help staff share lifts or use a shuttle, especially for late shifts.

How to record it in Canoprise

1. Record what is offered: charging points, bicycles, public-transport information.
2. Describe measures that help staff travel sustainably.
3. Record the electric share of the property's own vehicles and attach photos.

What you enter

Ref	What to enter	How it is entered
ENV-23.1	**Low-carbon mobility offered**	Yes / no
ENV-23.2	EV charging points	Count
ENV-23.3	Bicycle rental / parking	Yes / no
ENV-23.4	Staff sustainable-commute measures	Short text
ENV-23.5	Electric share of property vehicles	Percentage
ENV-23.6	Employee commuting emissions, per year (from the commute survey)	Count

Items marked “calculated for you” need no entry.

How it is scored

In place or not. It scores 100 when the practice is in place with evidence attached, and 0 when it is not.

COMMON MISTAKE

Listing public-transport information that is out of date.

WHAT GOOD LOOKS LIKE

Current information for guests, and at least one practical measure for staff.

IF YOU ARE WORKING TOWARDS A CERTIFICATE

Some certification schemes award points for electric vehicles, charging points and help with staff travel. Requirements differ between schemes and change over time, so check the one you are applying to.

Where it counts

Certification

- GSTC Hotel v4 D4: Transportation
- Green Key 6.8: Electric vehicles or cargo bikes
- Green Key 6.9: Sustainable staff commuting

Reporting frameworks (referenced, not scored)

- GRI 305-3: Other indirect (Scope 3) GHG emissions (in part)
- CSRD E1: Climate change (in part)

Part of topic guide A5 Nature & food, which covers the whole topic and lists the certification criteria it supports.